

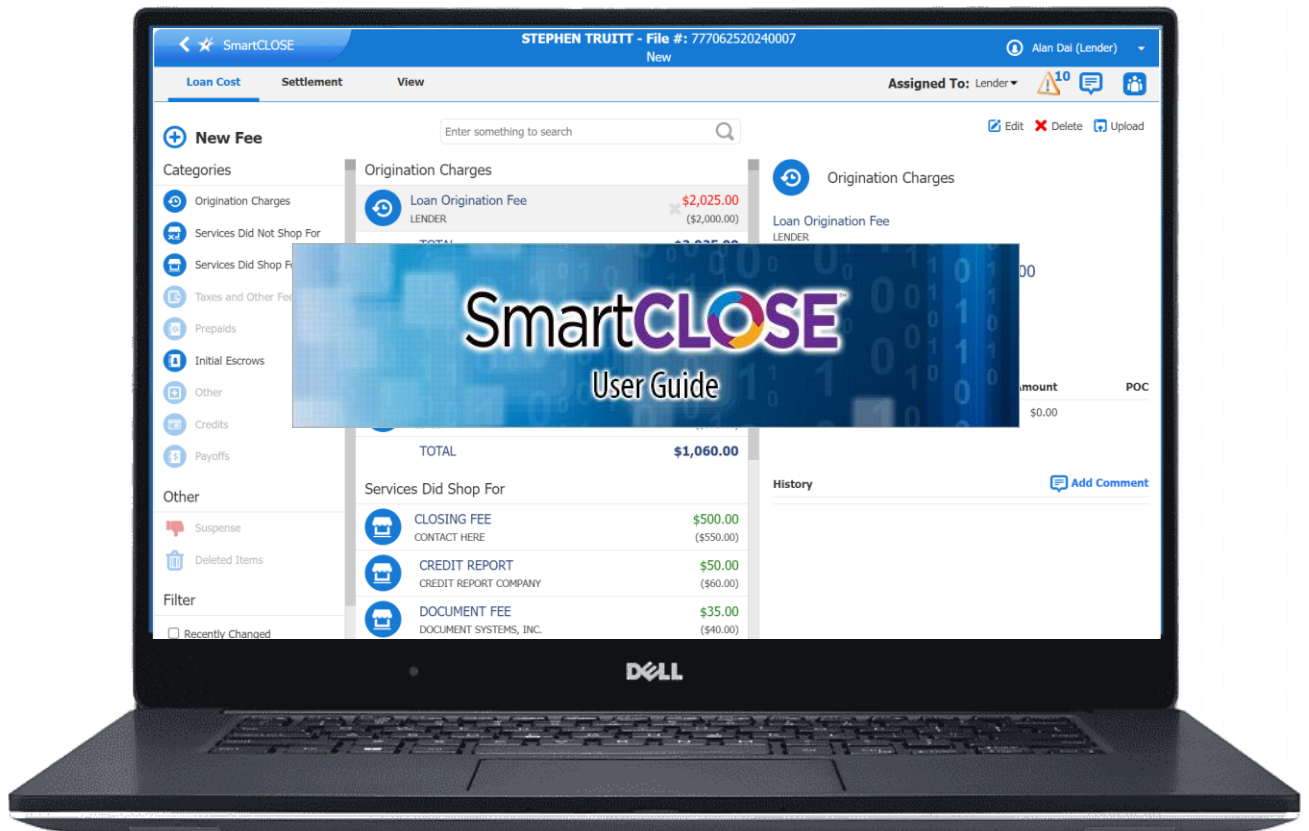


SmartCLOSE Emails

SmartClose® Emails

Intro

This supplementary guide goes over the automated emails generated from SmartCLOSE.



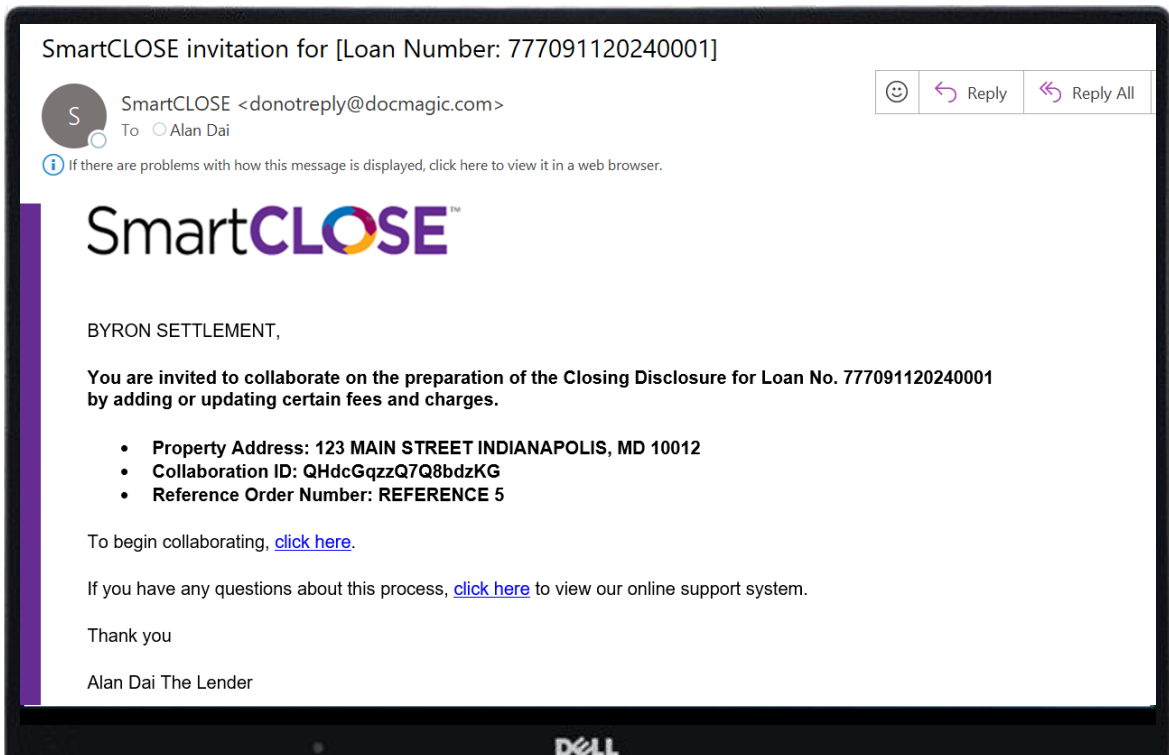
For the full SmartCLOSE guide, please visit our [Product Training Page](#).



SmartClose® Emails

Settlement Agent Collaboration Email

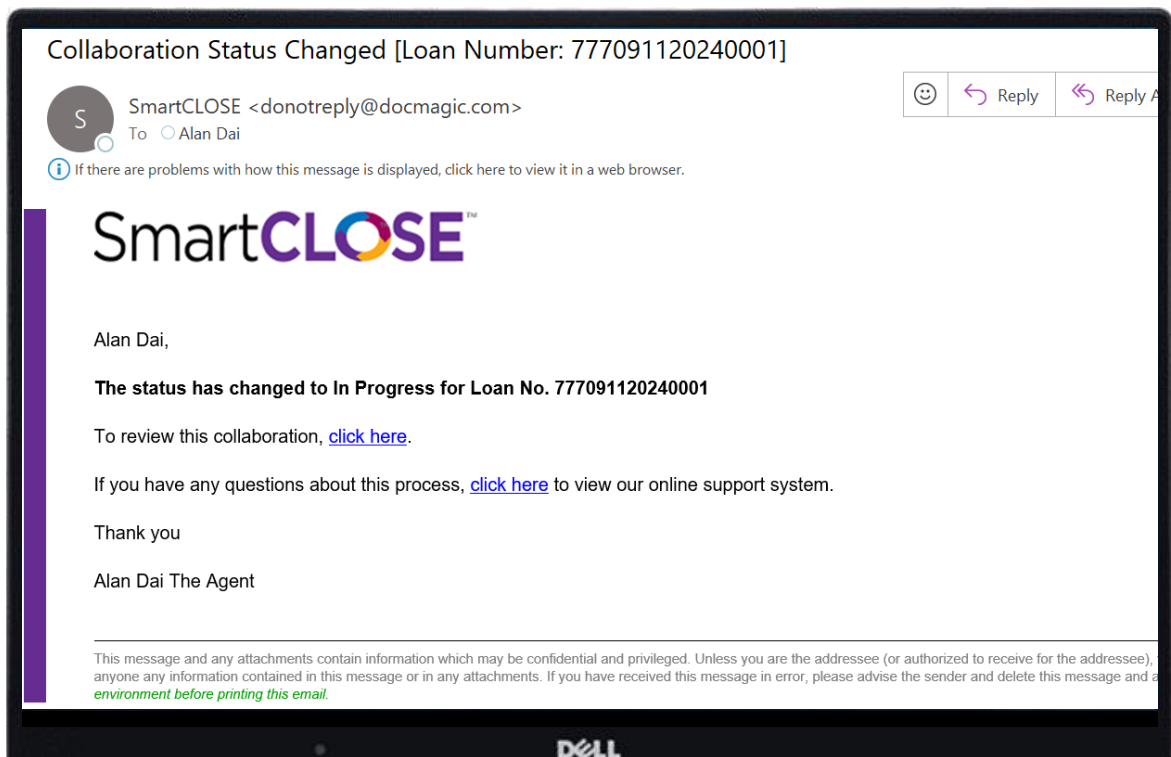
The Settlement Agent receives an email when they get invited to collaborate.



SmartClose® Emails

Collaboration Status Change

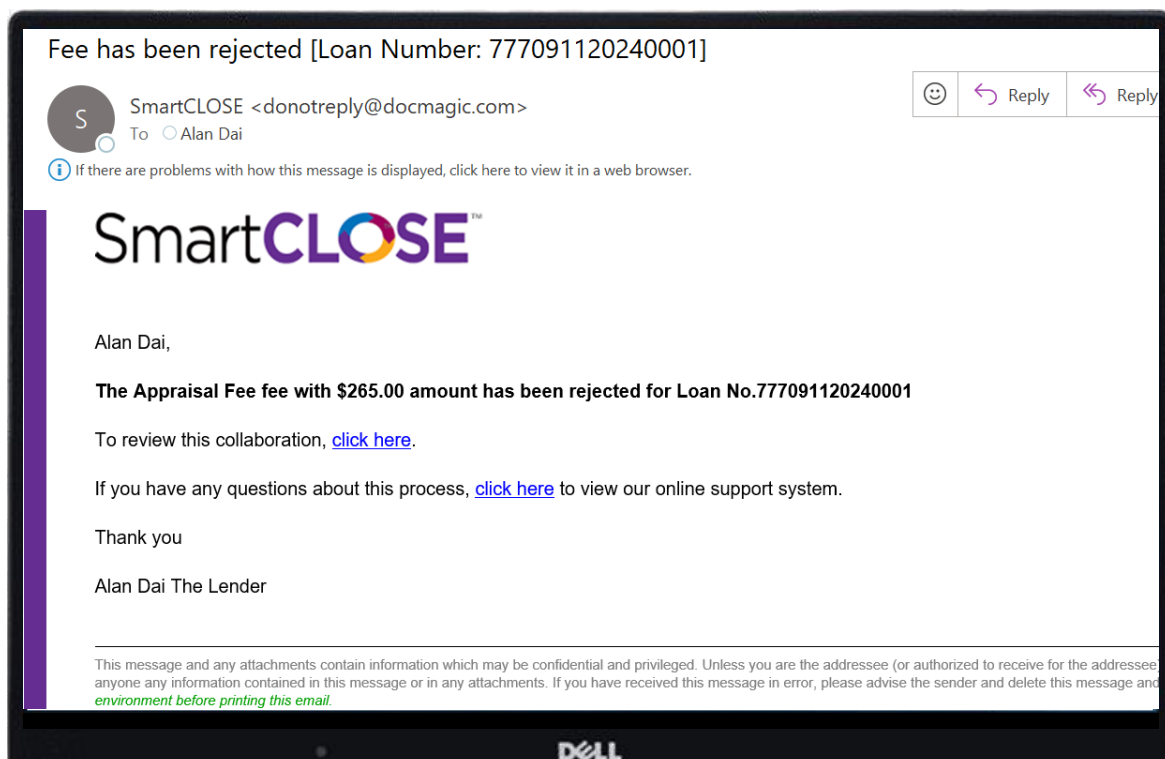
An email will go out when the collaboration status changes – New → In Progress → Agent/Lender Approved → Cleared to Close.



SmartClose® Emails

Fee Rejected/Restored

An email will go out when a fee is rejected or restored.



SmartClose® Emails

Change In Ownership

An email will go out when a change in ownership occurs (between the Lender and Agent).

