

### Introduction

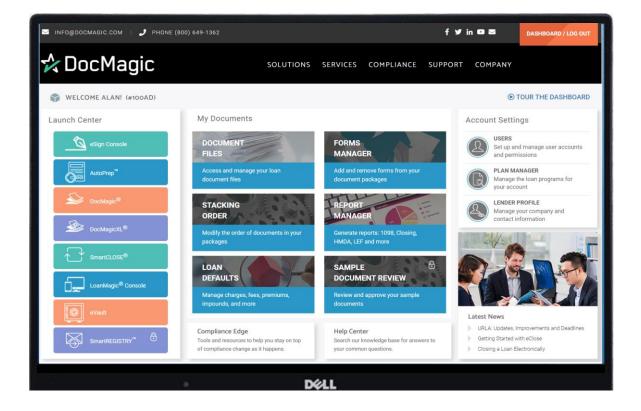


This guide goes over the lender's experience when processing loan documents with DocMagic.



#### DocMagic Online

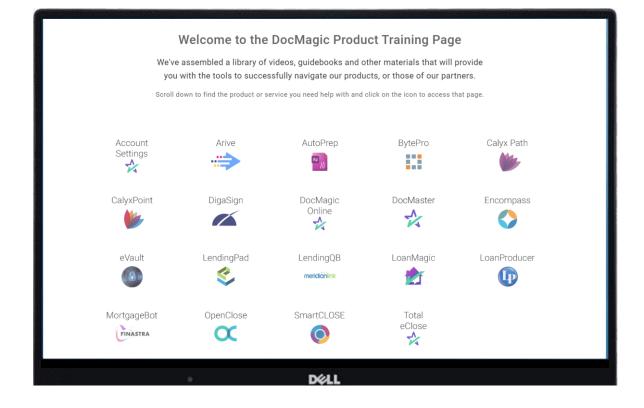
# For this example, we're going to demonstrate processing a set of documents through DocMagic Online.





### Other LOS's

#### You can find training for other LOS's on our <u>Product Training Page</u>.





Audit

Once the information is collected and entered, we always recommend that you run an audit.

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SocMagic - John Smith (#2704)					- 0 X
File Edit Services Tools Help					
Open Save Data Capture	Import Default Audt Petalls arms ProvideralLiens Charges/Fees Prep	APR Sect32 Impound Audit	Process View Generate	Email Appraisal UCD Delivery	Collaboration eSign LeanMagic Portal
General Information				Dates & Times	
Loan Stage CLC	OSING ~			Application Date	11/01/2018
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Alternate Lender		V 🔽 Add		Estimate Issue Dat Est. Available Throu	
Transfer To		~		intent to Proceed Di	
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MIC / Agency #	Section		1	Cancel Date Disbursement Date	51 51
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Audit

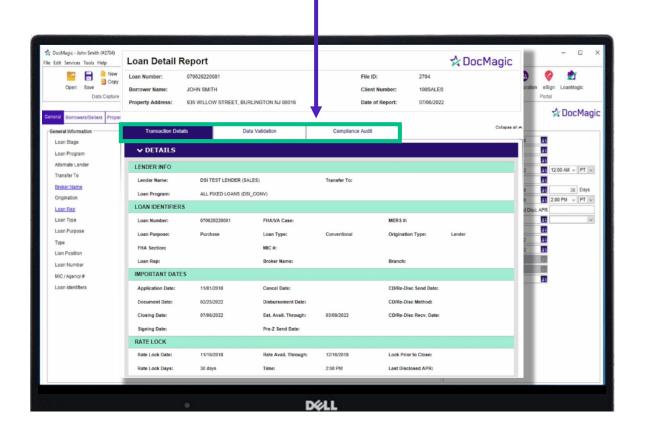
DocMagic's Audit function contains a robust Loan Detail Report, which is the hallmark of our compliance initiative. Click Details to view.

Edit Services Tools Help		tion - Worksheet #2704	0
Open Save Data Capl	Nudit 🔇	💿 Process 🛛 🔽 Datails 🐚 APR 📑 High Cost 👔 Impounds 🛛 📻 Print	n eSign LoanMagic Portal
Borrowers/Sellers Pr	$\Lambda$	12 Warning issues have been detected.	A DocMagin
Loan Stage	Туре	Message	31
Loan Program "	WARNING	Document Date is more than '5' days in the past	51
Transfer To	WARNING	No Pre-Z Send Date. Used Application Date plus three business days.	31 12:00 AM ~ PT ~
Broker Name	WARNING	Impound Account Low Balance (-1395.96) is less than zero.	31 30 Days
Origination	WARNING	Loan term is not greater than 30 years.	31 2:00 PM 🗸 PT 🗸
Loan Rep Loan Type	WARNING	Please select either a QM Type or an ATR/QM Exemption Type.	C APR
Loan Purpose	WARNING	No Transfer Taxes found	51
Туре			31
Lien Position	WARNING	Settlement Agent is missing File Number.	
Loan Number MIC / Agency #	WARNING	Only escrowed items included in Estimated Taxes, Insurance, and Assessments. Ensure all mortgage-related obligations are entered.	
Loan Identifiers	WARNING	No tolerance audits will apply until after the first Loan Estimate is processed.	<b>ET</b>
	WARNING	This loan is eligible for electronic recording.	
	WARNING	HAZARD INSURANCE Disbursement of \$850.00 on 03/01/2022 applied to Starting Balance.	
	WARNING	CITY PROPERTY TAX Disbursement of \$2,500.00 on 03/01/2022 applied to Starting Balance.	
	MESSAGE	Worksheet Saved	
	MESSAGE	Worksheet Audited (outstanding audits detected)	



#### Loan Detail Report Tabs

Within these three tabs, you can verify the transaction details, validate the data, and get a comprehensive compliance audit.





Process

Once the information has been vetted, and you're ready to move forward, you can process the documents by clicking here.

	Worksheet #2704 (SMITH) is gueued for processing. General Options Package Type: Closing	Process View En Generate	ali Appraisal UCD Delivery	Collaboration Portal
ral	File Format O Adobe PDF   DBK (PCL)	ung Summaries		A DocMa
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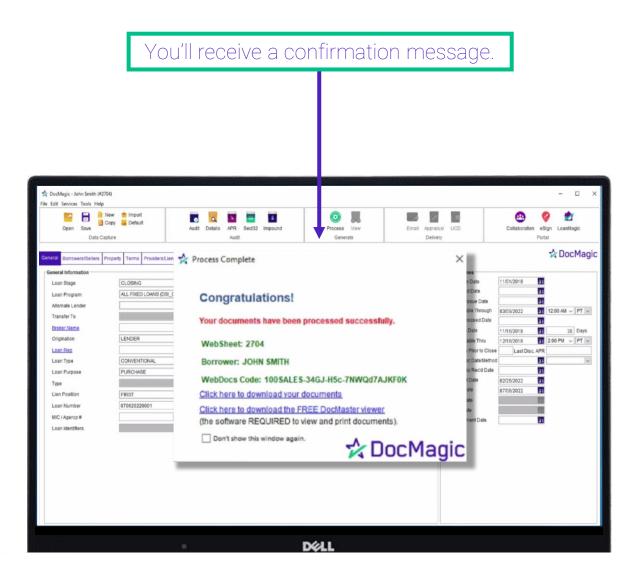
Process

With DocMagic Online, you can choose Hybrid 1, 2, 3 or Total eClose™. In this case, we're going to process a Hybrid 1, which is eSign with paper note and paper notary.

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	Worksheet #2704 (SMITH) is queued for pocessing.	0	A 1 0	😬 🤗 🙍
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· · · · · · · ·	Package Type: Closing ~	Generate	Delivery	Portal
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General	Loan Application		Dates & Times	
Loan	FNMA 3.x File: Browse		Application Date	11/01/2018 31
Loan	Electronic Delivery	0	Pre-Z Send Date	51
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Trans	Signature enable		Est. Available Thro Intent to Proceed 0	And a second sec
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Type	E-Mail Secure Link to	~	Closing Date	07/08/2022 31
Lien	Security	recus?	Signing Date	
Loan	Require Password		Cancel Date	80
MIC /	Retrieval Notification	22	Disbursement Da	• 51
Loan	Disable Recipient Printing			
	Additional Services			
	Print and Deliver Enter Delivery Information			
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	MERS Registration			
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		k Process.		



#### Confirmation





### Confirmation

### You'll also get a confirmation email that looks like this.

D	<ul> <li>○ DocMagic <donotreply@docmagic.com></donotreply@docmagic.com></li> <li>Te:          <ul> <li>O Steve Truitt</li> </ul> </li> </ul>
You	ur DocMagic OnLine Worksheet has been successfully processed!
То	access your documents, choose a document format below:
	1. <u>Click here</u> for documents in <b>DSI's DocMaster (.dbk) format</b> (Requires DSI's FREE DocMaster viewar program).
	OR
	2. Click here for documents in Adobe Acrobat (.pdf) format.
То	<i>EE</i> viewer downloads: download DocMaster, visit <u>stage-www.docmagic.com.</u> download Adobe Reader, visit <u>www.adobe.com</u> .
	ur documents are also available for download at <u>stage-www.docmagic.com</u> . ur <u>WebDocs</u> retrieval code is: 100SALES-34GJ-H5c-7NWQd7AJKF0K
E-D Clic	bcessing Messages: Disclosure invitation(s) will be sent to: <u>struitt@docmagic.com</u> ckSign: true ent notification(s) will be sent to:
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DocMaster

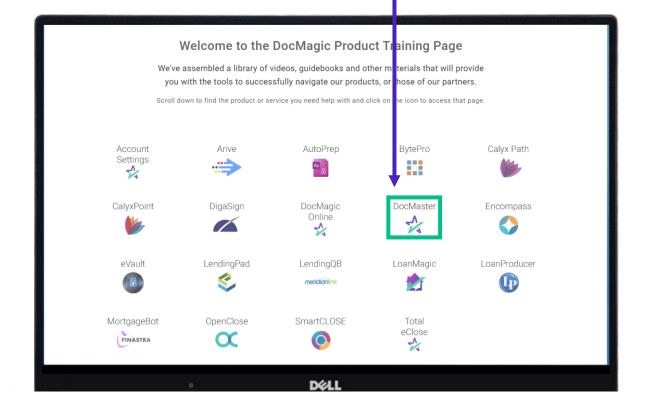
From the confirmation message and/or email, you can activate DocMaster, our proprietary document window that allows you to preview, prep, and edit the Documents before signing.

DocMaster - MICHAEL SAMPLE -	×
File Tracking Options Help	
View Print Attach file eDelivery	Close
<ul> <li>WS # 100AD_24 Plan: 100RC_DSI_CONV</li> <li>Loan Detail Report</li> <li>California Domestic Partnership Addendum To Urla</li> <li>Uniform Residential Loan Application</li> <li>General Closing Instructions</li> <li>Multistate Fixed Rate Note</li> <li>California Deed Of Trust</li> <li>Specific Closing Instructions</li> <li>Borrower's Certification And Authorization</li> <li>Certificate Of Loans To One Borrower</li> <li>Hazard Insurance Authorization And Requirements</li> <li>Ives Request For Transcript Of Tax Return</li> <li>W9 - Payers Request For Taxpayer Id</li> <li>California Assignment Of Deed</li> <li>Acknowledgment Of Receipt Of Appraisal Report</li> </ul>	^
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#### DocMaster

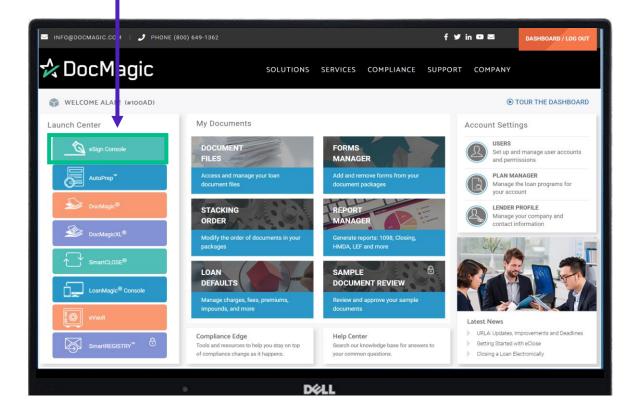
A training for DocMaster can be found on our Product Training Page.





#### eSign Console

After sending out the documents, you can access your <u>eSign Console</u> here on docmagic.com.





#### eSign Console

	A li	sting of proces	ssed documer	nts will	be hei	ſe.		
Sign Console -	Steve Truitt			Scheduler	Monitoring Accounts	eSign Req	uests Create	Request
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It's crucial that you know that these loan packages will only be present on this console for 90 days after generation.



#### eSign Console

After all signatures are collected, it's a good idea to download all signed documents to your desktop. This will be shown towards the end of the guide.

Sign Console - Steve Truitt			Se	heduler Monitori	g Accounts	eSign Reques	ts Create Request
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2 Next Show: 50 V							
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		DØLL					

Click on a Loan Number to go to the Loan Page.



#### Loan Page

At the top of the page, you can see the details of the loan, the lender, and the status of the process.

Ż	eSign Console - Ste	eve Truitt			Schedul	er Monitorin	g Accour	its eSign Req	uests Crea	ate Request S	earch 👤 Account 🗸
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	Details Documents	Documents Received	EMails Versions							<b>I</b>	A 🗟 🗢 🗟
Pa	rticipants 🛃										Preview Mode - On
#	Name/Email		Role	Created	Started	Consented	Viewed	Completed	Declined	Links	
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	Andy Agent struitt@docmagic.com		Settlement Agent	7/13/22 10:48 AM						🖂 Send Emai 📾 Agent Port	
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© Co	ppyright 2022 DocMagic, Inc A	ALL RIGHTS RESERVED							Но	me Contact Priva	cy Policy Terms of Use
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#### Add Participants

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Participar			Last Name:								Previe	ew Mode - On
# Name/Em 1 John Sm struitt@do			Email:					ompleted	Declined	Links Send E		
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Copyright 202	22 DocMagic,	Inc ALL RIGHTS	RESERVED						Hor	me Contact P	rivacy Polic	y Terms of Use
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Populate the fields in the window that appears and click Add.



### Disable Preview Mode Toggle

# By default, Preview Mode is On until closing and the Settlement Agent can toggle Preview Mode On and Off.

Loan #: 0713202200 Primary Name: John Smith Type: EClosing Package Id: 562064 Worksheet #: 2732 (Versii Closing Date: 7/14/22	1	Lender:	Steve Truitt DSI TEST L struitt@docr (800)649-13	ENDER (SA magic.com	ALES) (100SAL	ES)	Signer Expire	s: <b>15</b> (57 s: <b>2</b>	total pages) equires: Primary	)
Details Documents	Documents Received	EMails Versions							<b></b>	Preview Mode - On
Name/Email		Role	Created	Started	Consented	Viewed	Completed	Declined	Links	
John Smith struitt@docmagic.com		Borrower	7/13/22 10:47 AM						Send Email	
Andy Agent struitl@docmagic.com		Settlement Agent	7/13/22 10:48 AM						Send Ema Agent Port	
ction Log										
Date	User	IP Ad	ldress	De	scription					
7/13/22 10:48 AM	System User			eS	ign event create	əd				
/13/22 10:48 AM	John Smith			Inv	itation sent to s	truitt@docr	nagic.com			
7/13/22 10:48 AM	Andy Agent			Inv	itation sent to s	truitt@docr	nagic.com			
					Add Inter	nal Note				
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Copyright 2022 DocMagic, Inc ALL	RIGHTS RESERVED							Ho	me Contact Priva	icy Policy Terms of Use

Turning Preview Mode Off allows the Settlement Agent to sign their documents before closing. *However, if they don't turn it back on, the borrower can also sign before closing.* The next few slides will go disabling this permission.



### Disable Preview Mode Toggle

Start by going to Accounts. You can always find it at the top.

eSign Console - S	Stephen Truitt	Scheduler M	lonitoring				
Account Name:			Ionitoning	Accounts eSign Requests	Create Request	Search	Account
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100DSI-DMO	DocMagic	2010	)	DocMagic	×	<b>~</b>	
100CG	Chris Mortage	1000	1	Box Home Loans 1004	<b>v</b>	<b>~</b>	
100JF	DSI_TEST_LENDER	1000	2	DocMagic	×	×	
100RC	DSI TEST LENDER (RON CARRILLO)	10003	3	Ron's clean sample	<b>v</b>	×	
100RL	RICKS TEST LENDER	10004	4	Fremont Bank	×		
100MSM	DOCMAGIC TEST LENDER	1000	5	DocMagic (Michael Morford)	×	×	
100CM	SAMPLE LENDER	1000	6	Colin - Allied	×	×	
100SR	DSI TEST LENDER STEVE RIBULTAN	1000	7	DocMagic	×	×	
100MLA	MICHELLE DSI TEST	1000	8 Ar	merican Financing Corporation	×	×	
100MZ	SAMPLE LENDER'S	1000	9	Test theme	×	×	
100ALS	ALANS DSI TEST LENDER	1001	0	DocMagic	~	×	
100NK	DOCUMENT SYSTEMS, INC. TEST	1001	1	Norm	×		
100JB	JEREMY'S TEST LENDER	10012	2	DocMagic	×	×	

Click on an Account. The search function above allows you to filter by Account Name or Number.



### Disable Preview Mode Toggle

Select Edit Preferences.

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Allow Borrower Comments:	Yes	~					
Allow signer to request paper copy:	Yes	~					
Notification Level:	Level 3	~					
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Remove option to Withdraw Consent	No	<u> </u>					
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The Settlement Agent will no longer be able to sign until the day of closing.



#### Documents

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Closing E	t #: 2732 (Version : 1)		struitt		gic.com	.ES) (100SA	LES)	Status: Documents: Signers: Expires: Signatures:	New (Active) 15 (57 total pag 2 N/A (Requires: Y (Ink Sign)		
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1 Borrowe		×	2	1	1	comprotoc		4962470	bcac.msc.xml	201010	oporation
2 Multistat	Fixed Rate Note		0/4	1	1		4951136	4962471	us3200.not.xml		Mark as Complete
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9 New Jer		•	0/3	0	0	~		4962478	nj.aom.xml		
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#### Documents

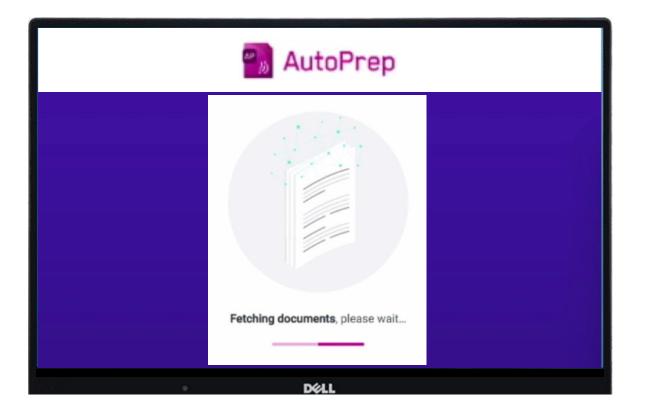
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🖕 eSign Console - Steve Truitt			Schedule	er Monitoring A	counts	eSign Reques	sts Create Request	Search	👤 Account 👻
Loan #: 071320220002	Lender:					Status:			
Primary Name: John Smith Type: EClosing			LENDER (SAL cmagic.com	ES) (100SALES)		Documents: Signers:	15 (57 total pages) 2	)	
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1 Borrower's Certification, Authoriza	welcome!.pdf					Browse	bcac.msc.xml		
2 Multistate Fixed Rate Note					L		us3200.not.xml		as Complete
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9 New Jersey Assignment of Mortgage		0/3	0 0	×	4951143	4962478	nj.aom.xml		
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Choose the document that you want to upload, then hit Submit.



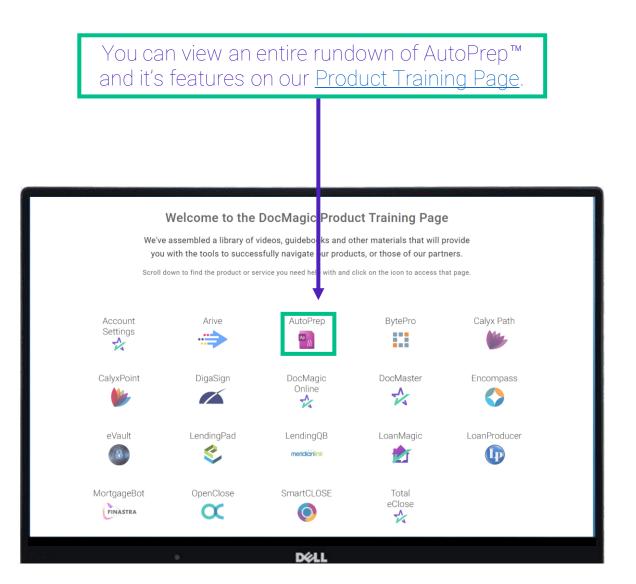
AutoPrep™

This will activate our AutoPrep<sup>™</sup> sequence where the document is scanned and automatically tagged for eSignature by our system.





AutoPrep™



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#### Documents

Once added, the document will appear at the bottom of the page and be included with the other documents when the participants go to sign it.

🧼 eSign Console - Steve Truitt				Schedule	er Monitorir	ng Accounts eSi	ian Requests	Create Requ	est Sea	arch 🔒 Account 👻
				Schedule	a wonton		igh i toquoata		531 000	
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Documents 😗 🔏 🔍										
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1 Borrower's Certification, Authorization and Consent	<b>~</b>	2	1	1		4951135   496	32470	bcac.msc.xml		
2 Multistate Fixed Rate Note		0/4	1	1		4951136   496	52471	us3200.not.xml		Mark as Complete
3 New Jersey Mortgage		0/19	1	1		4951137   496	62472	nj3031.mtg.xml		Mark as Complete
4 Uniform Residential Loan Application	<b>~</b>	7	1	1		4951138   496	62473	urla.msc.xml		
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6 Specific Closing Instructions	×	3	4	2		4951140   496	32475	sci.msc.xml		
7 Hazard Insurance Authorization and Requirements	×	2	1	1		4951141   496	62476	hazard8.lsr.xml		
8 IVES Request for Transcript of Tax Return	×	2	2	1		4951142   496	62477	4506c.msc.xml		
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14 New Jersey Private Well Testing Act Certification	<b>7</b> 🗸 🗸	1	1	1		4951148   496	62483	njpwt.msc.xml		
15 Signature Affidavit and AKA Statement		0/2	1	1		4951149   496	62484	saakas.msc.xml		Mark as Complete
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### Tagging Documents

To manually tag a document (add signatures or text fields, etc.) click on the pencil icon.

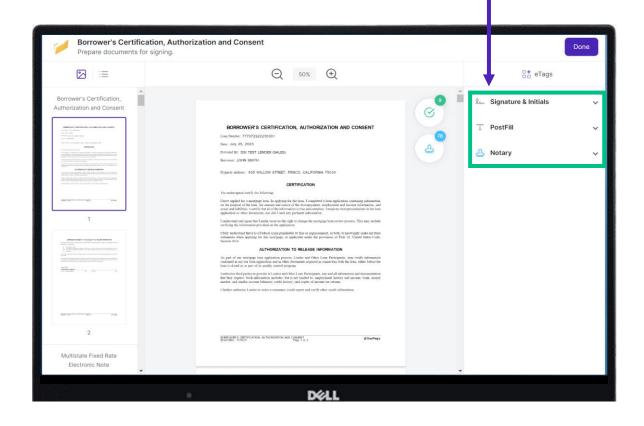
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2 Multistate Fixed Rate Note		0/4	1	1		4951136   4962471	us3200.not.x		Mark as Complete
3 New Jersey Mortgage		0/19	1	1		4951137   4962472	nj3031.mtg.x		Mark as Complete
4 Uniform Residential Loan Application	<b>~</b>	7	1	1		4951138   4962473	urla.msc.xn		
5 Uniform Residential Loan Application - Lender Loan Information	×	2	0	0	<ul> <li>Image: A second s</li></ul>	4951139   4962474	urlalli.msc.xr		
6 Specific Closing Instructions	× .	3	4	2		4951140   4962475	sci.msc.xm	1	
7 Hazard Insurance Authorization and Requirements	×	2	1	1		4951141   4962476	hazard8.lsr.x	ml	
8 IVES Request for Transcript of Tax Return	×	2	2	1		4951142   4962477	4506c.msc.x		
9 New Jersey Assignment of Mortgage		0/3	0	0	×	4951143   4962478	nj.aom.xm		
10 Closing Disclosure	×	5	1	1		4951144   4962479	cd.dsc.xml		
11 Customer Identification Verification	× .	2	0	0	×	4951145   4962480	civ.msc.xm	I	
12 Initial Escrow Account Disclosure Statement	×	2	1	1		4951146   4962481	ieads.msc.xr		
13 New Jersey Initial Tax Authorization Notice	×	1	0	0	×	4951147   4962482	njitan.msc.xr	πI	
14 New Jersey Private Well Testing Act Certification	×	1	1	1		4951148   4962483	njpwt.msc.xr		
15 Signature Affidavit and AKA Statement		0/2	1	1		4951149   4962484	saakas.msc.)		Mark as Complete
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We highly recommend that you check all the tags to make sure that all documents are tagged correctly.



### Tagging Documents

#### You can add signatures, initials, postfill boxes and notary information.

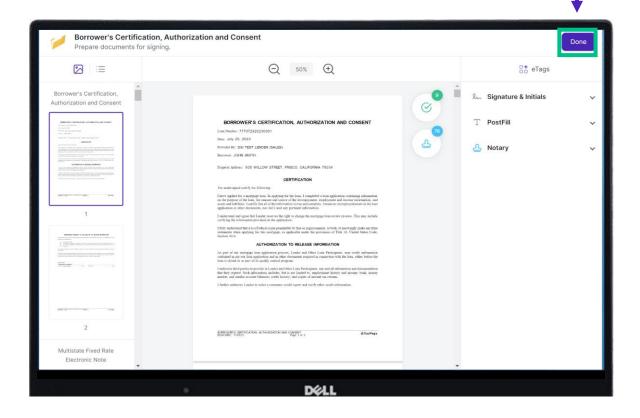


Click <u>here</u> for a comprehensive Document Editor guide. You can also access this guide at any time by going to our <u>Product</u> <u>Training Page</u> → Total eClose → Notary → Bonus Materials



### Tagging Documents

#### When finished, click "Done" to return to the portal.





#### Participants Sign

Next, the participants will enter their respective signing rooms to sign the documents.

🌽 eSign	
🛠 DocMagic	Welcome Andy! Congratulations on your decision to use DocMagic's Total eClose solution. The Closing Agent Portal provides you with the ability to review the Closing Documents, add Title Documents for execution, and facilitate the execution of the Closing event.
	Enter the Viewing Code 7391 Continue to Next Step
	DELL



#### Settlement Agent Portal

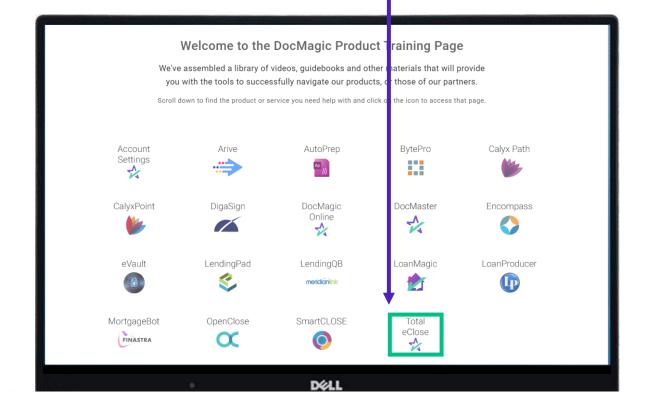
The Settlement Agents will arrive at their Settlement Agent Portal to make sure the process is smooth and complete.

🖍 D	locMagic eClose Consol	le (Settlement Agent)				🙆 Andy 🗸
	Loan #: 070620220001 Primary Borrower: John Smith Type: EClosing Package ID: 558436 Workshett #: 2704 (Version:	Î	Company: DSI TEST Contact: Steve Truit Email: struit@do Phone: (800) 649-	LENDER (SALES)	AND	MINUTES SECONDS
<b>A</b> =	Details 📄 eJournal	Action Log				
Sign	ers (3) 🛛 🔒					
#	Signer Name / Email	Role	KBA / Status	ID Verify / Status	Status	eSign
1	John Smith struitt@docmagic.com	Borrower			Ready to Sign	Open Signing Room
2	Andy Agent struitt@docmagic.com	Settlement Agent			Ready to Sign	Open Signing Room
3	Stephen Truitt struitt221@gmail.com	Other				Open Signing Room
Doci	uments (17) 🚦 🖋 🖪	<b>⊖ △</b>				Preview Mode OFF
#	eSign Enabled			Page(s)	Signer(s)	Completed
1	Borrower's Certification, Authorization and Cons	sent		2	1	~
2	Uniform Residential Loan Application			7	1	~
3	Uniform Residential Loan Application - Lender L	oan Information		2	0	×
			DELL			



Settlement Agent Training

You can view a training on the Settlement Agent experience right here in the Total eClose widget on our Product Training Page.





#### Borrower Signature

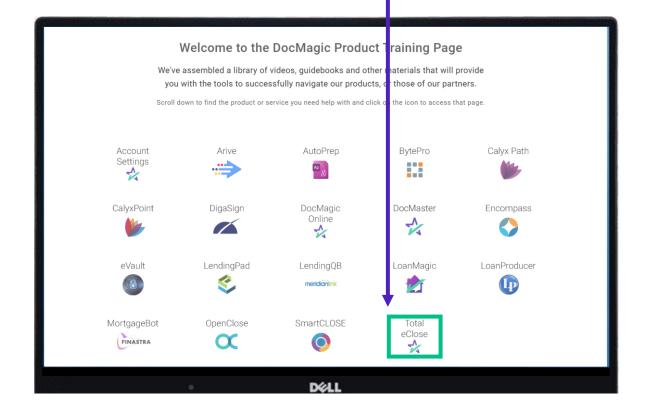
# The borrower will also sign their documents in our eSign experience.

☆ DocMagic	⊘ Review ⊘ Ink •) Sign (© Completed	•	Michael Sample Borrower
Please complete all the signatures	International Control of Control		Signatures to Go 9
	Date: MARCH 15, 2020 Borrower(s): Michael Sample	All documents	•
	Property Address: 1000 Property Street	Addendum To Loan Applic	cation 🗸 😋
	rroperty Anaress: 1000 roperty succes Tormane, California 90501 The undersigned ("you" or "you") hereby acknowledge receipt of a "Loan Estimate," This Loan Estimate does not	Loan Estimate Borrower's Certification Ar	nd Authoriza 🗸 🛈
	constitute a loan commitment. You may check the license status of the booker and/or loan officer by calling the California Department (Real Estaté's license information telephone number at (877)373-4542 or by visiting DRE's website at www.dec.a.gov.	Borrower Consent To The	
		Ives Request For Transcrip Authorization For The Soc	
	By signing below, I we acknowledge that I we have read and received a copy of this document.	California Acknowledgme	
1	Sign	California Automated Valu California Copies Of Signe	
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### Borrower Experience Training

#### There's also a review of the borrower experience in the Total eClose section.





Borrower Experience Training

You'll receive email confirmations along the way, as well as confirmation that all signatures have been obtained and the process is complete.

Electronic Document Delivery	$\bigcirc \oplus \leftarrow \leftarrow \diamond$
O docs@docmagic.com <docs@docmagic.com></docs@docmagic.com>	Today at 12:17 PM
To: <sup>O</sup> Steve Truitt	
Lender: DSI TEST LENDER (SALES) ( Truitt) Account: 100SALES	
Loan Number: 777102620220009999 Recipient: ALAN DAI	
Package Type: EClosing (93759784) Worksheet: 812	
worksneet: 812	
This is a notification to let you know a signature request has been completed.	
To retrieve the final documents, please click here	
eSign ID: 93759784	
Reference ID: 777102620220009999 System ID: 100SALES_812	
This message and any attachments contain information which may be confidential and privileged. Unless you addressee), you may not use, copy or disclose to anyone any information contained in this message or in any please advise the sender and delete this message and any attachments. <i>Please consider the environment be</i>	attachments. If you have received this message in error,
Déll	



#### Return to the eSign Console

Once complete, you'll be alerted via e-mail, and you can return to the eSign console where you'll see verification that all signatures have been collected.

Loan #: 01 Primary Name: Ja Type: E Package Id: 55 Worksheet #: 22 Closing Date: 7/	Closing 58436 704 (Version : 1)		Lender:		LENDER	(SALES) (100 m	SALES)	:	uments: 1 Signers: 3	I/A (Requires: Prima	ry)	
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# Name/Email		Role	,	Created	Started	Consented	Viewed	Completed	Declined	Links		Fix
1 John Smith struitt@docmagic.com	n	Borr	ower	7/6/22 11:47 AM	7/6/22 11:54 AM	7/6/22 11:54 AM	7/6/22 11:54 AM	7/6/22 11:57 AM		Send Email Sign Documents	4506-C	
3 Andy Agent struitt@docmagic.com	n	Sett	lement Agent	7/6/22 11:47 AM	7/6/22 11:53 AM	7/6/22 11:53 AM	7/6/22 11:53 AM	7/6/22 11:54 AM		Send Email Agent Portal		
4 Stephen Truitt struitt21@gmail.com	n	Othe	91	7/6/22 11:52 AM						Send Email		0
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### Return to the eSign Console



You can also review the Action Log.



### Return to the eSign Console

#### You can print out the entire document set with signatures.

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#### Additional Resources

# From the eSign Console, you can find a tutorial just like the one you're reading now. Just click Account, then Help.

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You can find more training materials on the eSign Console by visiting our <u>Product Training Page</u>.



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# This includes a certificate showing chosen signature representation, times of signings, and the Action Log.

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We recommend that you print this out after all signatures are collected, as you will only have this loan document set in the portal for 90 days.

