CalyxPath FAQ's

Q: Can I send eSign from Path?

A: Yes, from the DocMagic Direct Integration there is a checkbox to enable Electronic Signatures.

Q: Do the eSigned documents get returned to Calyx Path?

A: Yes, for loan processed on the NEW URLA.

Q: Does Path support Total eClose?

A: A Hybrid1 eClose can be requested from the Path interface when ordering closing documents.

Q: Can I request UCD directly from Path?

A: No. Please go to www.docmagic.com for this.

Q: Can I get my documents back as a DBK file?

A: No, the documents that go back to Path are PDF format.

Q: Why am I getting an error message that says my document provider does not support the new URLA?

A: Yes. Clients must be using the newest DocMagic integration in Path labeled 'DocMagic Direct'. The seamless integration in Path is the only supported integration where URLA data is sent.